Laudon, K. C., & Laudon, J. P. (2022). *Management information systems: Managing the digital firm* (17th ed.). Pearson.

Turban, E., Pollard, C., & Wood, G. (2018). *Information technology for management: On-demand strategies for performance, growth and sustainability* (11th ed.). Wiley.

Alter, S. (2020). *Information systems: The foundation of e-business*. Pearson.

Brynjolfsson, E., & McAfee, A. (2014). The second machine age: Work, progress, and prosperity in a time of brilliant technologies. *Journal of Economic Perspectives, 28*(3), 3–30.

https://doi.org/10.1257/jep.28.3.3

Davenport, T. H., & Kirby, J. (2016). Just how smart are smart machines? *Harvard Business Review, 94*(5), 90–100.

Acemoglu, D., & Restrepo, P. (2018). Artificial intelligence, automation, and work. *Economics and Statistics, 3*(2), 1–20. https://doi.org/10.3386/w24196

Gartner. (2021). *Top trends in automation for 2021*. Gartner Research.

https://www.gartner.com

World Economic Forum. (2020). *The future of jobs report 2020*. World Economic https://www.weforum.org/reports/the-future-of-jobs-report-2020.

Zapier. (n.d.). *What is automation?* Retrieved January 25, 2025, from https://zapier.com

Google Workspace Learning Center. (n.d.). *Automate tasks with Apps Script*. Retrieved January 25, 2025. https://workspace.google.com