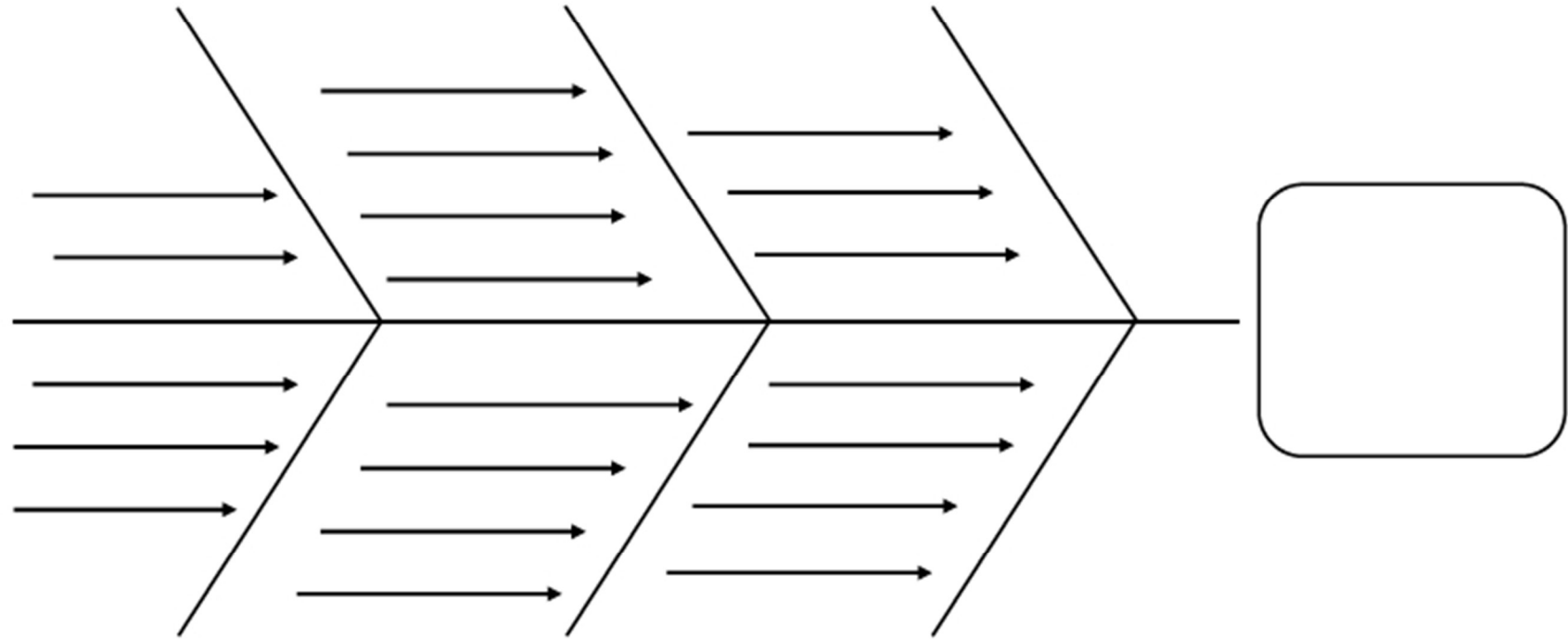


**FISHBONE
DIAGRAM**



Fishbone

