**University of Mohammed Khider, Biskra**

**Department of Management Sciences**

**Grade: Master 2, “Strategic Management”**

**Strategic Management’s Fundamental Skills:**

**Task:** Classify the following steps in the appropriate skills column:

**Gathering information / Evaluating evidence / Tailoring communication/ Evaluating solutions/**  **Delegating effectively/ Considering multiple perspectives/ Using appropriate channels/ Embracing change/ Considering different perspectives/ Formulating solutions/ Building relationships/Active listening/ Selecting the best solution/ Implementing solutions/ Adapting to change/ Evaluating potential consequences/ Inspiring and motivating/ Making timely and decisive decisions/ Articulating ideas clearly / Defining the problem/** **Managing conflict constructively/ Gathering and analysing information/ Identifying decision criteria/ Identifying assumptions/ Persuasive communication.**

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| **Critical Thinking** | **Problem-solving** | **Communication** | **Decision-making** | **Leadership** |
|  |  |  |  |  |

**Solution:**

**1/Critical Thinking: Defining the problem/ Gathering information/Evaluating evidence/ Identifying assumptions/Considering multiple perspectives.**

**2/ Problem-solving: Formulating solutions/ Evaluating solutions/ Selecting the best solution/ Implementing solutions/ Adapting to change.**

**3/ Communication: Articulating ideas clearly/ Active listening/ Persuasive communication /Tailoring communication/ Using appropriate channels.**

**4/ Decision-making: Identifying decision criteria/ Gathering and analysing information/ Considering different perspectives/ Evaluating potential consequences/ Making timely and decisive decisions.**

**5/ Leadership: Inspiring and motivating/ Building relationships/ Delegating effectively/ Managing conflict constructively/ Embracing change.**